



***Unitary Products
Technical Services
Service Letter***

Letter: **YS-010-2017**

Date: June 9th, 2017

To: All Unitary Products Branch Service Managers, Warranty Administrators
All Unitary Products Distribution Service Manager, Warranty Administrators

Subject: **YS-033 through 36-2015 Service Letter, Metering Device Fouling.**
Product: Residential and Commercial

Summary: This letter indicates the extension of those letters under each Unitary Products Brand associated to the compressor rust inhibitor issue.

The issue known as “Compressor Rust Inhibitor-TXV Fouling”, was contained in production at both the UPG manufacturing facilities back in January of 2015. The extension of the existing letters as noted above will allow Branch and Distributor Service and Warranty Managers or Administrators, a continued means of restoring the affected equipment when found to normal operating condition and provide for claims processing under the scope of those letters. Nothing has changed with the letter content, guidance or claims process. If you find the individual situation falls outside the scope of the original letter, please contact Technical Services at 1-877-874-7378 before performing repairs that fall outside the scope of the letter.

Letters Below will be extended for this 2017 cooling season and will expire October 31st, 2017.

YS-033-15(York)
YS-034-15(Luxaire/FJ)
YS-035-15(Coleman)
YS-036-15(JCI)

A handwritten signature in black ink that reads "Bryan K. Rocky".

Bryan K. Rocky
Technical Services and Customer Satisfaction
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